**Integrated Transport Consultation Questions of the Public**

*General questions are asked identification and for profiling reasons*

Do you have any disability or long-standing health problem that makes it difficult for you to use the transport network?

If yes, what transport modes does your disability or long-standing health problem make difficult to use (multiple answer)?

In the last 6 months, how often have you used a car, van, motorcycle or moped (not e-bike)?

If yes, what changes, if any, would improve your experience when using a car, van, motorcycle or moped (not e-bike)?

In the last 6 months, how often have you used the train, underground, metro or tram?

If yes, what changes, if any, would improve your experience when using the train, underground, metro or tram?

If never, why have you not used the train, underground, metro or tram in the last 6 months?

In the last 6 months, how often have you used the bus, minibus or coach

If yes, what changes, if any, would improve your experience when using the bus, minibus or coach?

If never, why have you not used the bus, minibus or coach in the last 6 months?

In the last 6 months, how often have you used a bike, e-bike or e-scooter?

If yes, what changes, if any, would improve your experience when using a bike, e-bike or e-scooter?

If never, why have you not used a bike, e-bike or e-scooter in the last 6 months?

‘Wheeling’ includes using a wheelchair, powered wheelchair, mobility scooter or rollator.

What changes, if any, would improve your experience when walking or wheeling?

Are there any other modes of transport you would like to comment on?

When planning your journey, where do you get your travel information from?

How accurate or inaccurate is the information you receive about your travel?

What additional information would you need to improve your journey?

How satisfied or dissatisfied are you with the transport network overall?

In your opinion how best could the transport network be better ‘joined-up’ (select your 2 most important options)?

What ways if any, can you think of how technology could be used to improve your experience with the transport network?

How, if at all, would you improve the way decisions are made about the transport network?